

A photograph of a hotel lobby. On the left, a concierge in a red uniform stands with their back to the camera, hands behind their back. To the right is a large, white, three-dimensional 'HOTEL' sign. The background shows a modern hotel interior with a grey wall and a white railing.

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**HOSPITALITY INDUSTRY:  
HOW DID THE SURVIVORS SURVIVE?**

**Third Annual Newsmakers Panel  
Wednesday May 12, 2004  
Four Seasons Hotel New York**

